

Two for Tuesday Archives Edition

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Have Jewelry - Will Travel

Many high net-worth individuals gave expensive jewelry this Christmas. Were your clients among them? Now is the time to reach out to your clients and see if they have any newly acquired expensive jewelry (and other expensive items) that need to be addressed with regards to their home insurance.

Do your affluent clients travel (a lot or a little) and take their jewelry with them? Chubb has put together a <u>Jewelry Travel Survival Sheet</u> for traveling with jewelry. It covers; before they leave, while traveling, once they've arrived and finally, what to do once when they get back home.

Why Chubb Private Risk Services?



PRS has knowledge and expertise to properly service successful individuals and families and they were the first company to specialize in this area more than 30 years ago.

Client Service:

Chubb PRS is always looking for ways to do more and say yes. Client Services, Billing Services and Chubb's Customer Center all scored above 4.8 out of 5 in a 2017 Chubb satisfaction survey.

Claims:

Industry-leading claims payment reputation, long-standing culture handling claims with empathy, fairness and speed.

- 96.5% "High Satisfaction" handling rate for several years running.
- 2,400 in-house claims professionals across three service centers in North America.
- During the 2017 CAT period, the Chubb Claims call centers maintained an average three-second answer speed on approx. 62,000 calls.

The Chubb Masterpiece Program is available to registered members in all states except auto in HI, KY, MA, NC, SC and VA as those are being placed in the legacy-ACE system. Additionally, NJ auto and NC home business are being written in the Chubb Non-Masterpiece environment. Learn more by logging into www.bigimarkets.com and clicking on "Affluent Program -New Business."

