

# **ACT MEETING**

March 14 -15, 2018

Westin San Diego Gaslamp Quarter  
San Diego, CA

## **HIGH-LEVEL SCHEDULE OF EVENTS**

### **Wednesday, March 14, 2018**

12:00 pm - 1:00 pm	Attendee Boxed Lunch
1:00 pm - 5:00 pm	ACT Meeting, Day 1
5:30 pm - 6:30 pm	Networking Reception

### **Thursday, March 15, 2018**

8:45 am - 11:45 am	ACT Meeting, Day 2
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***Please note dress attire is business casual.***

## **Agenda – Day 1**

### **Wednesday, March 14**

- ☐ 12:00-1:00 PM  
**LUNCH**  
\*Garden Terrace 1 & 2 (4th floor)
- ☐ 1:00-1:20 PM  
**CHAIRMAN'S WELCOME & MEETING OPENING**  
*Jay Byrnes & Ron Berg*
- ☐ 1:20-2:00 PM  
**CARRIER STRATEGIC ROADMAPS**  
*Miguel Edwards (Allstate), Dan Goodwin (Nationwide), Chris Ross (Travelers), Greg Tacchetti (State Auto)*
- ☐ 2:00-2:45 PM  
**MOBILE TEXTING AND CHAT**  
*Ron Berg and Boyd McGehee*
- ☐ 2:45-3:05 PM  
**BREAK**
- ☐ 3:05-3:50 PM  
**ATTRACTING & KEEPING YOUNG TECH TALENT**  
*Maura Quinn (Liberty Mutual)*
- ☐ 4:00-4:50 PM  
**INSURETECH 101 – Innovation's Impact on the Industry & You**  
*George Woods (Guy Carpenter & Company)*
- ☐ 4:50 PM  
**DAY ONE CLOSING REMARKS**  
*Jay Byrnes*
- ☐ 5:30 - 6:30 PM  
**NETWORKING RECEPTION**  
\* Garden Terrace 1 & 2 (4th floor)

## **Agenda – Day 2**

**Thursday, March 15**

- ☐ 8:30-9:20 AM  
**AGENCY PRODUCTIVITY – GEETING TEAM, BUY-IN ON NEW TECHNOLOGY**  
*Kelly Donahue-Piro (Agency Performance Partners)*
- ☐ 9:20-9:30 AM  
**ID FEDERATION UPDATE**  
*Jim Rogers (The Hartford)*
- ☐ 9:35-9:45 AM  
**BREAK**
- ☐ 9:50-10:35 AM  
**ACT WORK GROUP BREAKOUTS**
  - Customer Experience - California Ballroom A
  - Security Issues - California Ballroom B
  - Internet of Things (IoT) - California Ballroom B
- ☐ 10:35-10:45 AM  
**BREAK**
- ☐ 10:45-11:25 AM  
**LEVERAGING SOCIAL MEDIA**  
*Venus Lanzot-Lewis (MetLife Auto & Home)*
- ☐ 11:25-11:55 AM  
**BRIDGING THE INSURETECH DIVIDE**  
*Steve Anderson (The Anderson Network), Thomas Accardo (BrokerLift), Jerry Fox (CoreLogic), Rick Morgan (WAHVE), George Woods (Guy Carpenter)*
- ☐ 11:55 AM  
**DAY TWO CLOSING REMARKS**  
*Jay Byrnes*