

ACT Technology Agreements Work Group

Update

Feb 13, 2014

Jim Armitage, Chair



Work Group Charge

- ☐ Update ACT's 2004 "Guidelines for Effective Agent-Carrier Technology Agreements"
- ☐ Review - What has changed
 - ☐ New
 - ☐ Irrelevant

Observations

- ❑ 2004 Report was still pretty relevant
- ❑ New Technology Issues need to be evaluated
- ❑ Agents Need Unlimited Access to their Customers Data
- ❑ What do we potentially need in 5-10 years?

New Technology Issues

- ☐ Electronic Signatures
 - eSig Methods
 - Click-Throughs
- ☐ Data Breach
- ☐ Federated ID-Single Sign On
- ☐ Use of Data by Third Parties

Next Steps

- ☐ Review Sampling of Current Contracts
- ☐ What is no longer needed?
- ☐ What is new and needed?
- ☐ Develop Best Practices Document