

Help keep yourself and your family safe with these comprehensive services.

## *Stay Safe* Personal Security

### **Security Consultation and Lifestyle Vulnerability Diagnostics**

*Complimentary*

Teaming with The Ackerman Group LLC (AG), a premier consulting, investigation and crisis management firm, Chubb offers an in-depth lifestyle vulnerability diagnostic to identify your potential security concerns and recommend ways to improve protection. A security consultant will work with you to suggest personal and travel safety measures; assess phone/computer security; review architectural plans to determine the best solutions for home protection; discuss any cyber security risks and concerns; and more. For a 24/7 complimentary consultation, call AG directly at 1.844.868.3723 and provide your policy number.

AG can also provide the following fee-based services:

- Assistance with extortion matters, missing person cases or personal threats
- A complete on-site physical security audit of a residence or office facility, followed up with a formal report and detailed findings
- Tailored secure configuration of home or office network security devices, software, computers, and user policies
- Personal (physical) protection for family travel
- Completion of an on-site lifestyle diagnostic that studies individual and family activities, patterns of behavior, and addresses vulnerabilities
- Special event security

AG provides a signed nondisclosure agreement to protect confidential information. To uphold the exclusivity of this service, Chubb requests only basic identification information, such as policy number, customer name or agent/broker name. No other information is passed between AG and Chubb.

## Family Protection Website

*Complimentary*

Get online access to information that can help protect you and your family from a variety of personal safety threats, such as child predators, identity theft, violence and more. The website link is available at [chubbprotection.com](http://chubbprotection.com). You may also subscribe to receive automatic monthly e-mail updates.

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## Detect Hidden Hazards at Home

*Complimentary*

Chubb *Masterpiece*® HomeScan<sup>SM</sup> can help protect your personal safety and reduce the chance of potentially devastating losses to your home and personal possessions. Available in most states, this service uses advanced infrared camera technology to see behind the walls and ceilings of your home to help identify potential fire hazard and moisture problems that may be developing. To request this service, talk to your Chubb agent or broker.

Chubb refers to the insurers of the Chubb Group of Insurance Companies underwriting coverage. For a list of these insurers, please visit [www.chubb.com](http://www.chubb.com). Not all insurers do business in all jurisdictions.

This literature is descriptive only. Actual coverage is subject to the language of the policies as issued.

Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies. Neither Chubb nor its employees or agents shall be liable for services provided by third parties as referenced herein. Chubb Personal Insurance, PO Box 1600, Whitehouse Station, NJ 08889-1600.



[www.chubb.com/personal](http://www.chubb.com/personal)



Travel with greater peace of mind with access to these resources that enhance your travel security.

## *Stay Secure* Travel Security

### **Worldwide Coverage and Service**

*Up to \$365 annual premium\**

Whether for business or pleasure, Signature Passport<sup>SM</sup> provides frequent travelers with both coverage and travel assistance, including:

- \$250,000 for emergency medical transportation expenses and coordination to get you to quality care
- \$50,000 for healthcare expenses that may not be covered outside the U.S.
- Coverage for lost baggage and trip delays
- Emergency travel assistance provided by Europ Assistance

Available in most states. Contact your Chubb agent or broker for more information.

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### **Travel Security Resources**

*Complimentary*

Access a robust travel security website that provides resources such as travel danger analyses, airline safety track records and airport security statuses. The site includes up-to-date intelligence about global events that could impact the travel safety of you and your family, while also helping to minimize the inconveniences associated with travel. To access the site, visit [www.chubb.com/travelhelp/cpi](http://www.chubb.com/travelhelp/cpi). No charge travel intelligence briefings are also available by calling our security services provider, The Ackerman Group LLC, directly at 1.844.868.3723.

\*Annual premium can vary by state and is subject to change.

## Assistance with Lost Travel Documents

*Complimentary*

If any of your documents such as a passport, visa, driver's license or credit card are lost, stolen or misplaced while traveling, you can receive identity protection assistance, including:

- A personal advocate who works with you one-on-one, 24/7 to expedite replacement of personal identification documents
- A central communications hub to relay messages to family and friends, coordinate emergency funds, and maintain contact with involved agencies
- Expert guidance through the entire process to protect your financial, credit and identity data and minimize damage, stress and lost time

**Emergency contact numbers to use in the event of lost or stolen documents when traveling are accessible when you log on to “My Policies” at [www.chubb.com/personal](http://www.chubb.com/personal), and click on “Signature”.**

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[www.chubb.com/personal](http://www.chubb.com/personal)



Better manage your staff with access to these employment best practices and resources.

### *Stay in Charge* Staff Management

#### **Employment Best Practices Help Line**

*Complimentary*

Consultations for workplace incidents or concerns regarding household or family office staff are a phone call away. Through our relationship with workplace risk experts The McCalmon Group, Inc., we can connect you to experienced employment practices professionals to discuss issues such as recruiting, hiring, disciplining or terminating employees; managing immigration, medical leave and wage issues; and how to investigate employee wrongdoing.

Simply call the McCalmon Group directly at 1.888.712.7668 for your phone consultation. Rest assured that any information you share with the McCalmon Group is held in the strictest confidence.

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#### **Handbook for Domestic Employees**

*Complimentary*

Access a model handbook with policies and educational material you can customize to reflect your needs. You can upload the handbook as a PDF or Word document and with the help of your personal attorney, incorporate notices and policies such as:

- At-Will Employment Notice (Standard)
- Equal Employment Opportunity
- Sexual Harassment-Free Workplace
- Family Medical Leave
- Computer, Internet and Network Usage

Go to [www.chubb.com/personal](http://www.chubb.com/personal), log on to “My Policies,” and click on “Signature” to create a customized handbook.

## Background and Credit Checks

### *Discounted fee*

You can get background investigations on your existing or prospective full-time and/or live-in employees, such as nannies, housekeepers, gardeners and yacht captains, to help you manage your hiring choices and reduce the chance of employee theft, kidnapping and other risks. Discounted background investigations for contractors also are available. Plus, you can get credit checks on your tenants and employees. To discuss background and credit checks directly with our security services provider, The Ackerman Group LLC, they can be reached at 1.844.868.3723.

For options and pricing, visit [www.chubb.com/personal](http://www.chubb.com/personal), log on to “My Policies,” and click on “Signature”.

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### Signature VIP

Three background investigations per year	Complimentary
Additional background investigations	Discounted, \$200
One contractor background investigation per year	Complimentary
Additional contractor background investigations	Discounted, \$200
Credit reports for tenants and employees	Discounted, \$100

### Signature

One employee or contractor background investigation per year	Complimentary
Additional employee or contractor background investigations	Discounted, \$200
Credit reports for tenants and employees	Discounted, \$100

### Signature and Signature VIP

More intensive background investigation	Discounted, \$400
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(Note: Our highest, most intensive level of background investigation is available for an additional hourly fee.)

Credit checks give you a pulse on financial standing, such as revolving or past due accounts, bankruptcies, and credit worthiness scores.

We can equip you with a range of tools and resources to help safeguard your valuable collection.

## *Stay Collected* Collections Management

### **Two Premier Collection Management Software and Services Solutions**

*Discounted*

Whether you're looking for a quality, self-service software product or a turnkey, white glove option; we have the collection management resources you need.

**Collectrium™** Collection Management software is the easiest and most powerful way to self-manage any collection - including art, jewelry, antiques and more. It works on any computer, smart phone or tablet and lets you easily enter and access your collections anywhere with total privacy and security. Full featured and intuitive, the software even automates customized report creation for curatorial, accounting, estate, philanthropic, or insurance purposes; and makes it easy to privately share information with family, financial advisors and fellow collectors. **Collectrium™** is available to Signature clients at a 20% discount off the regular licensing fee. It can be purchased at **Collectrium.com/chubb** or by calling the Signature Customer Care Team at the phone number noted below.

If you require a more turnkey solution, the **ArtBanc®** Collection Management System and Services is where digital management meets personalized service. A specific **ArtBanc®** specialist is made responsible for your on-going collection maintenance, updates and changes. A team of world-renowned experts can also be accessed as needed. From the simplest to the most sophisticated collections, **ArtBanc®** saves time, outsources the labor of implementation and provides real peace of mind. Signature clients save 10% on the regular **ArtBanc®** licensing fee.

Call the Signature Customer Care Team at 1.866.324.8222 to access the **Collectrium™** software, or to access the **ArtBanc®** software and services. **ArtBanc®** can also be reached directly by calling 1.877.564.3448. Visit [www.chubb.com/personal](http://www.chubb.com/personal), log on to "My Policies," and select "Signature" for more details and to access available online tutorials.

## Collection Protection Services

*Complimentary*

With *Masterpiece*® Collector Services, Chubb's in-house collector specialists can offer guidance on proper storage and display conditions, an assessment of loss potential, and general preservation tips to help protect your collection. We can evaluate the protection of art warehouses, collector car storage facilities, or other locations where you keep your collections. Chubb can also provide an *Insurance Schedule Review* of your valuable articles schedule, based on current market trends, to help you determine if the values listed on your policy reflect current market values. To arrange an appointment with *Masterpiece* Collector Services, contact your agent or broker.

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## Service Provider Referrals

*Complimentary*

With our *Masterpiece* Protection Network, Chubb can refer you to independent experts in specialties such as conservation and restoration of valuable items, art shipping and storage, collection management, auction, appraisal and more, giving you access to reliable service providers and potential discounts for Chubb customers.

**For a referral, call the *Masterpiece* Protection Network at 1.877.60CHUBB (1.877.602.4822).**

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